# AHME Academy

**FRIDAY, SEPTEMBER 10, 2021**

JOIN US FOR AN ALL-DAY VIRTUAL EVENT

9:45AM EASTERN/8:45AM CENTRAL

7:45AM MOUNTAIN/6:45AM PACIFIC

## RESILIENCE: LEARNING TO MOVE ON TOGETHER

**9:45** Welcome and Introductions to AHME and Virtual Platform  
Carrie Eckart, MBA  
AHME Past President & Academy Chair  
Assistant Vice President, GME Accreditation  
HCA Healthcare ~ Tampa, FL

**10:00** Promoting Resilience Through Self-Directed EI Skills  
Ramzan Shahid, MD  
Professor, Department of Pediatrics and Medical Education  
Vice Chair of Education | Department of Pediatrics  
Pediatric Clerkship Director | Stritch School of Medicine  
Asst. Director, Wellness Program | Stritch School of Medicine  
Loyola University Medical Center ~ Maywood IL

At the conclusion of the session, learners should be able to:

- Understand how self-directed EI skills can promote your own resilience  
- Utilize EI skills to recognize when you need to demonstrate self-compassion towards yourself  
- Use self-compassion as a form of self-directed EI to build your own resilience

**11:00** COPAC Strong: Personal and Professional Resilience  
Caroline Diez, C-TAGME  
AHME Past COPAC Chair  
Manager, GME Department of Academic Affairs  
JPS Health Network ~ Fort Worth, TX  
Susan Tovar  
AHME COPAC Chair  
Manager, GME Program  
USF/MPM Turley Family Health Center ~ Clearwater, FL  
Pam Demers  
GME Division Director  
HCA West Florida Division ~ Tampa, FL

At the conclusion of the session, learners should be able to:

- Define resilience as it pertains to our Program Coordinators and Administrators  
- Describe challenges faced by Program Coordinators and Administrators, particularly during the pandemic  
- Address coping strategies employed by COPAC members and others relative to stressful situations  
- Share stories about professional and personal resilience  
- Build a toolbox to ensure future well-being and resilience

**12:00** YOUR CHOICE: Choose a 30-minute “Ask the Experts” conversation OR take a break!

- Room 1: Promoting Resilience Through Self-Directed EI Skills  
- Room 2: COPAC Strong: Professional and Personal Resilience

**12:30** “Learning from our Mistakes and Learning from our Victories”: How Lessons Learned during 9-11 Helped NYC Healthcare Navigate the COVID-19 Pandemic  
Antonio Dajer, MD  
Director of QA and Coordinator, UME  
NYP-Lower Manhattan Hospital ~ New York, NY  
Venice VanHuse, MPA  
AVP, GME & Office of Academic Affairs  
Northwell Health ~ New York, NY  
Deborah Considine  
Senior Director, GME Regulatory Compliance  
NYU Langone Health ~ New York, NY

At the conclusion of the session, learners should be able to:

- Describe New York City Healthcare’s experiences during 9-11 and during the pandemic  
- Discuss different Healthcare and GME perspectives on recovery and resilience  
- Summarize how different yet similar tragedies impacted our colleagues  
- Identify problem-solving techniques in the midst of an event  
- Improve communication to better inform multiple stakeholders while constantly improving real-time responsiveness
### 1:30  The ACGME Milestones 2.0: The View from the ACGME and from the Field

**Laura Edgar, EdD, CAE**  
Vice President, Milestone Development  
ACGME ~ Chicago, IL

**Susan Greenwood-Clark, MBA, RN, FACHE**  
AHME Past President  
Director, Medical Education/DIO, GME  
St. Mary Mercy Livonia ~ Livonia, MI

**At the conclusion of the session, learners should be able to:**  
- Identify what benefits the Milestones have given programs and residents as GME programs begin implementation of Milestones 2.0  
- Describe use of Specialty Milestones as a tool for self-reflection, professional development and evaluation  
- Articulate the benefits of early identification of under performers, better feedback and aspirational goals for residents  
- Discuss institutional implementation of Milestones 2.0

### 2:30  YOUR CHOICE: Choose a 30-minute “Ask the Experts” conversation OR take a break!

### 3:00  Helping Your CCC Make Better Decisions: The Key to Incorporating Multisource Assessments

**Fred Schiavone, MD, FACEP**  
AHME Past President  
GME Division Vice President and DIO  
HCA West Florida Division ~ Tampa, FL

**At the conclusion of this session, learners should be able to:**  
- Discuss the value of Multisource Feedback in programmatic assessment  
- Review current evidence for Multisource Feedback  
- Discuss pros and cons of available Multisource Feedback instruments for GME  
- Discuss how to use self-assessment more effectively

### 3:45  Re-Engineering your GMEC: Demonstrating Compliance with Institutional Requirements

**Carrie Eckart, MBA**  
AHME Past President  
Assistant Vice President, GME Accreditation  
HCA Healthcare GME ~ Tampa, FL

**At the conclusion of this session, learners should be able to:**  
- Demonstrate knowledge of ACGME Institutional Requirements, focusing on your GMEC  
- Track required annual GMEC activities  
- Utilize templates and tools to track progress made on institutional and program improvement plans  
- Reduce citations issued by the Institutional Review Committee

### 4:30  YOUR CHOICE: Choose a 30-minute “Ask the Experts” conversation OR take a break!

### 5:00  Closing Comments and Thanks to All Participants and Presenters

**Carrie Eckart, MBA**  
AHME Past President & Academy Chair  
Assistant Vice President, GME Accreditation  
HCA Healthcare ~ Tampa, FL

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**WITH OUR INEXPENSIVE PRICING, ALL OF YOUR STAFF CAN ATTEND!**

**EARLY RATES ON OR BEFORE 08/26/21**  
$125 (members)/$225 (non-members)

**REGULAR RATES ON OR AFTER 08/27/21**  
$175 (members)/$275 (non-members)

**REGISTER ON-LINE AT WWW.AHME.ORG BY SEPTEMBER 3, 2021**

All payment methods (including pay by check) are available when you register on-line.

_Cancellation Policy: In the event of cancellation, a refund of the Academy registration fee, less a 25% administration fee, may be obtained only by written request to the AHME Accountant (tricia@ahme.org) by September 3, 2021._