As we strive to meet the ACGME requirements for “interprofessional teamwork” and “patient-and family-centered care” among our residents and faculty as part of CLER, we need to identify barriers to our success and pursue solutions that result in real culture change. Despite hard work, careful attention and well-intentioned health care practitioners, traditional health care often leaves patients and families feeling confused and alienated instead of secure; and leaves health care professionals feeling frustrated and discouraged instead of fulfilled; and produces care that can be unsafe with quality that can be surprisingly poor and uneven, and costs that are out of control. A different way of working together is needed that produces better results. Consider Collaborative Care – defined as exceptional health care in which patients, family members and other care team members are able to consistently co-create care that is meaningful, safe, reliable, resilient, efficient, and exquisitely responsive to the hopes, needs, goals, and purposes of everyone involved.

Objectives:
At the end of this webinar session, the learner should be able to:
- Emphasize collaborative care over traditional care in order to better align GME training with hospital initiatives that focus on patient- and family-centered care;
- Incorporate patient, family member and interprofessional team contributions to enrich, improve and guide culture change and higher quality patient care;
- Discuss the role that collaborative care plays in real time resident patient safety and quality improvement education and participation; and
- Reflect on the experiences of the pilot programs in collaborative care as to the initial challenges and encouraging outcomes of implementing this meaningful shift in focus.

Speaker:
**Paul N. Uhlig, MD, MPA, FACS** is Associate Professor, Office of the Dean and Associate Professor, Department of Preventive Medicine and Public Health at the University of Kansas School of Medicine-Wichita. He is also a cardiothoracic surgeon with Wesley Medical Center and Central Plains Cardiothoracic Surgery LLC. Dr. Uhlig’s practice and research explores how health care can become safer, more meaningful, more effective, and more efficient through collaborative care.

Moderator: **Catherine M. Eckart, MBA** is Associate DIO and Executive Director of GME at Stony Brook Medicine. Ms. Eckart is Co-Chair of AHME’s Council of Institutional Leadership.

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