

## Supporting the Learner Who Is Struggling: What to do when you don't know what to do (and using the CE Milestones as you get there!)

Tuesday, June 4, 2024 ~ 1:00-2:00 p.m. Eastern

Figuring out where to start to help a learner who is struggling can be frustrating and overwhelming in the demanding environment of medicine. Dr. Mahan and Dr. Miller Juve will explore what impacts resident success and how to begin to support a learner who is struggling in an effective and efficient way. And.. they will look further at the usefulness of faculty reflection and personal growth through use of the Clinician Educator Milestones.

### Objectives:

At the conclusion of the session, learners should be able to:

- Identify characteristics of learners who may be struggling;
- Explore ways to begin supporting and sustain that support of your learners; and,
- Apply the Clinician Educator Milestones in faculty and professional development to promote growth.

### Speakers:

**John D. Mahan, MD** has been an active leader in pediatrics and pediatric nephrology, serving Nationwide Children's Hospital in multiple roles. He currently serves as President of the Board of the Pediatric Nephrology Research Consortium, Chairs the American Society of Pediatric Nephrology Leadership Development Program and is Co-Chair of the national Pediatric Resident Burnout-Resilience Study Consortium. He was a member of the ACGME Clinical Educator Milestones (CEMs) Working Group and is currently part of a team of investigators from the CGEA, collaborating on the value of the ACGME CEMs in faculty development.

**Amy Miller Juve, EdD, MEd** is a founding member and former President of the Association of Anesthesiology Program Administrators and Educators and is active in the AMA and the ACGME in coaching, assessment resources, and educational milestones for learners and faculty. She is passionate about faculty development, student support services, academic coaching and best practices in teaching and learning and previously this year was a featured presenter with Dr. Mahan in the ACGME's first virtual journal club on the Clinician Educator Milestones.

### Moderator:

**Tim Graham, MD, MHPE, FAAFP** is the Designated Institutional Official at Mount Carmel Health System. He assumes the role of Chair of AHME's Council on Professional and Faculty Development (CPFD) in May.

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\* Session fee includes one phone line, one device for unlimited listeners.

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Contact AHME Headquarters with questions – 724-864-7321 or [info@ahme.org](mailto:info@ahme.org)